



Objective

Customer-focused IT professional with strong analytical and problem solving skills seeking a systems position to accomplish amazing results in your business infrastructure.

Skills

- Microsoft Windows Server 2003/2008/2012
- Microsoft Exchange Server 2003/2007/2010
- Microsoft Hyper-V 2008 R2
- Microsoft SQL Server 2005/2008 R2
- VMware ESXi 4/5/5.1 with vCenter/vSphere
- Active Directory, DNS, DHCP, Group Policy, Group Policy Preferences, File Services, Print Management, Terminal Services
- Disaster recovery with Veeam, Vembu, and Backup Exec
- Firewall/VPN with SonicWALL, pfSense, Cisco, and WatchGuard
- Microsoft IIS 6/7/7.5
- Office 365/Google Apps

Experience

Founder/Principal Consultant, a private Ontario corporation Toronto, Ontario — Jan. 2014-Present

Contracting and subcontracting IT work for small to medium businesses across the Greater Toronto Area.

Notable Projects

- Deployed LabTech RMM for a managed services client
- Designed/installed/configured hosted VoIP solution (PBX in a Flash, and 4x Cisco SPA504G)

System Administrator, a managed services provider Toronto, Ontario — Dec. 2012-Jan. 2014

Lead Windows system administrator for, supporting 300+ users and 1000+ end points for dozens of clients. Responsibilities include working with the sales team to design and complete projects within the time, scope, and budget negotiated with the client.

Notable Projects

- Installed/configured new SonicWALL SRA 1600
- SBS 2003 with BESX 5.1.3, to SBS 2011 with BESX 5.1.4 migration

- Designed/installed/configured on-premise Active Directory sync with Office 365
- Designed/installed/configured new 2008 R2 Active Directory domain (1x Dell PowerEdge T320, and 1x SonicWALL TZ 215)
- On-premise Exchange 2003 to private cloud Exchange 2010 migration
- Installed/configured new redundant ESXi 5.1 DR site (3x Dell PowerEdge R420, 1x Dell MD3200i SAN, and 2x Dell PowerConnect 6224)

IT Support Specialist, a family of car dealerships

Brampton, Ontario — Jul. 2012-Nov. 2012

One of three support specialists responsible for 400 users in 14 locations, in a Windows Active Directory domain environment with Google Apps.

Notable Projects

- Desktop deployment automation using sysprep, imagex, and batch script

System Administrator, a manufacturing company

Toronto, Ontario — Sep. 2011-Jul. 2012

Lone system administrator responsible for 50 users in 2 locations, in a mixed Windows and Mac workgroup environment with OS X Mail.

Notable Projects

- OS X Server 10.6 to 10.7 migration

Certifications

- 74-325: Administering Office 365 for Small Businesses
- 74-409: Server Virtualization with Windows Server Hyper-V and System Center
- Microsoft Certified Solutions Expert (MCSE) 2012: Server Infrastructure
- Dell PowerVault Storage Technical v3
- Dell AppAssure Technical Overview v3
- Microsoft Certified Solutions Associate (MCSA): Windows Server 2012
- VMware Certified Associate – Data Center Virtualization
- Microsoft Certified Solutions Associate (MCSA): Windows Server 2008
- Microsoft Certified IT Professional (MCITP): Server Administrator
- 74-324: Administering Office 365 for Small Businesses
- Apple Certified Associate - Mac Integration 10.8

Education

Humber College

Associates of Business, a program (Honours) — 2011